



**The Northeast Shingo Prize Conference:**  
*Easier, Better, Faster, Cheaper -*  
*How do we improve?*  
**October 19 & 20, 2010**  
**Providence RI**

**Tuesday, October 19, 2010:** Arrival, Registration and Continental Breakfast begin at 7:00 am

Time	General Sessions Ballroom A	Track 1: Foundations Room 552AB	Track 2: Countermeasures Ballroom BC	Track 3: Management Room 553AB	Track 4: Simulations Room 553AB	Track 5: 1/2 day Workshops Room 550A
8:00-9:20	Keynote: Ritsuo Shingo					
9:30-10:20		Bryant Sanders: Jishuken	Mike Wroblewski: Simple Kaizen: Back to Basics	Compression with Doc Hall	Standardized Work	
10:45-11:55		Jeff Fuchs: Lean for Personal Time Management	Steve Maynard (panel?) The Ruger Transformation	Steve Hodlin: The Road to Business Excellence	Respect for People	
1:15-2:05		Ron Pujalte: Lean Professional Development	Phil Coley: Lean at Federal Express Aviation	Alice Lee: The Journey To True North	Standardized Work	Beau Keyte: A3 Development 1/2 Day Workshop
2:30-3:20	David Meier: Developing a Kaizen Culture	Joanne Marquese: Hallmark Health - "Turn Employees into Problem Solvers?"	Eurubio Tamez: Lean at Del Monte		Respect for People	
3:30-4:20	Virtual Plant Tour: Karl Storz Endovision					

**More on Day One:**

- 9:30 - 11:30 Community of Lean Lounge Open & Visiting Hours with Doc Hall (Ballroom DE)
- 10:30 - 10:45 AM Break
- 11:30 - 1:00 Luncheon: The Shingo Prize Award Ceremony (Exhibit Hall C, 2nd floor)
- 1:30 - 3:30 Community of Lean Lounge Open & Visiting Hours with Doc Hall ( Ballroom DE)
- 2:00 - 2:30 PM Break
- 5:00 - 6:30 The Shingo Prize Recognition Reception (The Rotunda Room; pre-registration required)
- 7:00 - ?? Dine Around Providence (pre-registration required)

**Wednesday, October 20, 2010** Arrival, Registration and Continental Breakfast begin at 7:00 am

Time	General Sessions Ballroom A	Track 1: Foundations Room 552AB	Track 2: Countermeasures Ballroom BC	Track 3: Management Room 553AB	Track 4: Simulations Room 553AB	Track 5: 1/2 day Workshops Room 550A
8:00-8:50	Keynote: RI Governor Donald Carciari					
9:00-9:50		Lesa Nichols: The 3M's: Muri, Mura & Muda	Joy Peters: Case Study: Allegheny Health	Yu & Luppold: The 4P's of Adult Learning: Train the Trainer	Innovation/Product Development	The Kaizen Event Fieldbook 1/2 Day Workshop
10:30-11:20		Paul Waterman: A Tale of Two Worlds	Ken Roey: Howard County Public School System	Bruce Wadkins: Top Management's Role for Lean Success	Problem Solving: Push vs Pull	
1:00-1:50		Steven Spear - Leading the High Velocity Edge	Stephen Eckert & Panel: The CI Journey to Shingo Recognition	Ed Miller: Hoshin Kanri	Innovation/Product Development	
2:30-3:20	Virtual Plant Tour: Brookfield Engineering				Problem Solving: Push vs. Pull	
3:30-4:20	Keynote: Bruce Hamilton					

**More on Day Two:**

- 9:00 - 11:30 Community of Lean Lounge Open (Ballroom DE)
- 10:00 - 10:30 Am Break
- 11:30 - 1:00 Luncheon: The Silver Toaster Award Ceremony (Exhibit Hall C, 2nd floor)
- 1:00 - 3:30 Community of Lean Lounge Open ( Ballroom DE)
- 2:00 - 2:30 Ice Cream Social (Prefunction Exhibit Hall)