

GBMP Management Responsibility



LEAN MANAGEMENT OVERVIEW WITH ONE-ON-ONE MENTORING AND COACHING SKILLS INSTRUCTION

Overview: The one-day Management Responsibility course emphasizes the critical role management plays in the successful deployment of a Lean transformation initiative. Participants will learn how to identify coaching and mentoring needs, and plan and execute a mentoring/coaching strategy.

After taking this class attendees will be able to:

- ✓ Explain the benefits of Lean versus typical/traditional business practices
- ✓ Share the 4 Core Philosophies of Lean with employees
- ✓ Identify non-value added activities and the appropriate countermeasures/reliable best practices to minimize or eliminate them
- ✓ Deploy the 3-Step Continuous Improvement Model
- ✓ Amplify and clarify their commitment to Lean to their team
- ✓ Provide feedback in a constructive manner, and effective coaching and mentoring to team members
- ✓ Describe the 7 wastes and reliable methods to counteract them
- ✓ Understand management's specific role for Lean to be successful

Who should attend? This introductory course is appropriate for managers and supervisors from all disciplines and levels within the organization. It is especially relevant for any manager in a company considering or about to embark on a continuous improvement program. It should be a required course for any new manager in a company practicing continuous improvement and who has no previous background in continuous improvement.

Time Commitment? 8 hours

Course Outline:

- Introduction of the GBMP Approach to Lean
- Review of Traditional Business Practices as compared to Lean Business Systems
- Direct Observation
- The Continuous Improvement Model
- A CI Case Study
- Overview of The Shingo Model
- The 7 Wastes
- Countermeasures as Reliable Methods to Eliminate Waste
- Mentoring & Coaching Practice



617-710-7033



JMillman@gbmp.org
www.gbmp.org



60 Austin Street
Newton, MA 02460