

AGENDA DAY ONE TUESDAY SEPT 19



AM 7:15 – 8:00 Registration & Breakfast - Prefunction 1st FLR; Community of Lean Lounge **OPEN** **Junior Ballroom AM NETWORKING**

8:00 – 8:15 | SOUTH BALLROOM | Conference Kickoff, Announcements & Welcoming Remarks by GBMP President Bruce Hamilton

8:15 – 9:15 | SOUTH BALLROOM | **OPENING KEYNOTE:** "Igniting Trust Through Improvement" Brian Wellinghoff, Barry-Wehmiller Companies, Inc

9:15 – 9:45 Presentation of The Silver Toaster Award For Employee Excellence in Lean | SOUTH BALLROOM |

9:45 – 10:15 Coffee Break: Visit our Poster Presenters in the Community of Lean Lounge, | PREFUNCTION | and see Product Demos on Exhibitor's Row NORTH BALLROOM

Conference Tracks	LEAN MANAGEMENT	TOOLS: PRINCIPALS TO PRACTICE	FACILITATOR DEVELOPMENT	APPLYING LEAN IN HEALTHCARE	PANEL PRESENTATIONS
	SOUTH BALLROOM	MEETING ROOM AB	MEETING ROOM CD	MEETING ROOM E	JUNIOR BALLROOM

10:15 – 11:05 Smith Midland: Problem Solving on the Shop Floor-Fast, Simple, Effective	Shingo Institute: HR and CI: Building Synergy in Lean Transformation	Boston Scientific: Transforming an Organization's Operating System to a Lean OS	Boston Children's Hospital: Using Lean Six Sigma to Drive Changes to Patient Care	Jotul Panel: Alignment - Line of Sight from the Front Line to Management
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11:15 – 12:05 US Synthetic: Build A Sustainable Problem Solving Culture	Rent the Runway: Engaged & Integrated Teams	Denver Zoo: Lean Liasons for Peak Performance	Universal Health Services: Improved ED Throughput - A Two-Pronged Approach	SnapCab Panel: Continuous Improvement Culture Doesn't Build Itself
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PM 12:05 – 12:55 Lunch Buffet First Floor

1:00 – 2:30 | SOUTH BALLROOM | **MIDDAY KEYNOTE:** "Lean is Simple" Paul Akers, President Fastcap, Author "2 Second Lean"

2:30 – 3:00 Coffee Break: Visit our Exhibitors and Poster Presenters **Plus Book Signing with Paul Akers

3:00 – 3:50 MERCK: Role of the Leader in Driving Continuous Improvement	Dell EMC: Putting the Performance in Process Management	Appvion: Innovation & Kata Drive Culture Change	Hallmark Health Panel: Enhancing Care Transitions - A Streamlined Approach ED Handoffs	USLBM Panel: The Power of Us
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4:00 – 4:50 Haworth Strategy Deployment: Is your Compass broken? Leveraging Womens' Skills in CI	And now for Something Completely Different: Speak Softly & Carry a Big Stick; You Will Go Far	DePuy Synthes: Production System-Everybody Plays a Role in improvement	UMich Health System: Developing Front Line Problem Solvers	Idea Summit Panel: I Get By With a Little Help From My Friends
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4:50 – 5:00 Day One Recap & Closing Remarks by Bruce Hamilton | SOUTH BALLROOM |

5:00 – 5:45 The "Everybody's" Cocktail Reception: Exhibitor's Row & The Community of Lean Lounge **OPEN**

6:00 – 8:30 *NE "Lean After Dark" Party at Club Maxines @Maxwell Silverman's - DJ, Dancing, Fun, Food & Drink



DAY TWO WEDNESDAY SEPT 20 AGENDA

AM 7:15 – 8:00 Registration & Breakfast - Prefunction 3rd FLR; Community of Lean Lounge **OPEN** **Junior Ballroom AM NETWORKING**

8:00 – 8:20 | SOUTH BALLROOM | Day Two Kickoff & Welcoming Remarks by GBMP Chairman of the Board Michael Tamasi

8:20 – 9:10 | SOUTH BALLROOM | **OPENING KEYNOTE:** "Building a Culture of Continuous Improvement and Safety", Kim Hollon, Signature Healthcare

9:10 – 10:00 Extended Coffee Break: Visit our Poster Presenters in the Community of Lean | PREFUNCTION | Lounge, and see Product Demos on Exhibitor's Row NORTH BALLROOM

Conference Tracks	LEAN MANAGEMENT	TOOLS: PRINCIPALS TO PRACTICE	FACILITATOR DEVELOPMENT	APPLYING LEAN IN HEALTHCARE	PANEL PRESENTATIONS
	SOUTH BALLROOM	MEETING ROOM AB	MEETING ROOM CD	MEETING ROOM E	JUNIOR BALLROOM

10:00 – 10:50 Liberty Mutual: Applying PDCA Thinking Drives Effective Coaching Conversations	Legrand North America: SIPOC: The First Picture of Your Process	TE Connectivity w/ JVS: Easing the Language Barrier: CI Success in a Diverse Workplace	Boston Medical Center: Leverage Electronic Medical Records to Reduce Infection	Sodexo: Chocolate Factory Simulation
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11:00 – 11:50 Wright Global Graphics: The Power of Continuous Communication	Willington Nameplate: Mastering the Millennial Workforce	PlexusCorp: Lean Six Sigma for the Rest of Us: "The R.I.G.H.T. Approach	MGH CCM: Get Engaged! Usie Tools and Training to Build a Lean Culture	Murata Power Solutions: MES "A Catalyst to Lean"
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PM 12:00 – 12:55 Plated Lunch First Floor

1:00 – 1:50 Mass Mutual Financial Services: The Power of the Shingo Model in all Settings	FedEx Office Mfg: Why Isn't Lean Working? Investing in People to Navigate the Lean Road Trip	Vibco: Millennials - Obstacle or Rocket Fuel to Lean? That Depends on You!	Salter Healthcare: Applying Lean Team Work Principles in Skilled Nursing Facilities	Panel: Can Automation & IT be Vehicles for a Lean Journey?
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1:50 – 2:10 Quick Break: Ice Cream!

2:10 – 3:00 | SOUTH BALLROOM | **CLOSING KEYNOTE:** "I Went to a Continuous Improvement Conference. Now What?" Karl Wadensten, President & Owner, Vibco

3:00 – 3:15 Closing Remarks & Announcements & Prize Drawings by GBMP Pres. Bruce Hamilton | SOUTH BALLROOM |

Until we meet again... Safe Travels!

Session Level KEY: **B**=Beginner **I**=Intermediate **A**=Advanced

Agenda KEY: Registration Keynotes Social Sessions Complexity-A Puzzling Adventure-see pg 8

****Schedule subject to change.**