

GBMP Shingo Gap Analysis



The Shingo Prize is the world's highest standard for operational excellence promoting & recognizing world-class organizational culture that drives results.

"The Shingo principles, founded in logic and built over time, have assisted us in moving further towards operational excellence."
- Pat Kealy, Business Excellence Manager, Abbott Vascular, Ireland

What is a Shingo Gap Analysis? An experienced Shingo Prize examiner from the Greater Boston Manufacturing Partnership (GBMP) will visit your company and perform an assessment to help you understand how your performance compares to the internationally recognized Shingo Prize for Operational Excellence model. We will tour your facility, review results of your improvement efforts, and meet with key individuals to understand your products, processes, level of lean understanding and application of lean principles, systems and techniques. Our examiner will offer immediate feedback based upon direct observation and his/her wealth of lean experience. Within two weeks of the visit, your company will receive a written report outlining strengths/opportunities. If your company is just starting out on the lean journey, the gap analysis provides an objective view of your current state and helps to establish a roadmap for making future improvements.

Who are we? GBMP is a licensed affiliate of The Shingo Institute, home of The Shingo Prize. GBMP President Bruce Hamilton is Director Emeritus for the Shingo Institute and is a Senior Examiner for the Prize and a Certified Shingo Institute workshops Facilitator. Bruce is a past recipient of the Shingo Prize in both the business and academic categories and Inductee to the Shingo Academy (with five awards in all). Several of our Continuous Improvement trainers come from Shingo Prize winning companies and have hands-on experience preparing applications and hosting examiner site visits. All of our examiners have years of practical experience applying lean principles and techniques in a variety of processes and industries.

When is the right time to schedule our gap analysis? The gap analysis is scheduled at your organization's convenience and typically can be performed in a single day. If you are considering submitting an application for the Shingo Prize, a gap analysis is a great way to add a "new set of eyes" to judge your readiness to apply. If you have already applied and are anticipating a site visit, a gap analysis is an excellent way to get a heads up on what the examiners will look for, and to get some guidance on further improvements your organization can make in order to put your best foot forward during the site visit.

Where is the gap analysis held? The gap analysis takes place at your facility and covers both production and support organizations. After a comprehensive tour and review of key metrics, the examiner will speak with top managers, key middle managers from both production and support areas, as well as other employees the examiner feels can help to round out his/her understanding of the company's progress on its journey to operational excellence. Emphasis will be placed on "going to see". The examiner will want to observe material and information flow in its normal state, attend one or two regularly scheduled meetings and/or observe team activities to get a feel for the extent to which an improvement culture exists in the organization.

Deliverables:

- A site visit report that outlines key strengths and opportunities and provides suggestions for making improvements in line with the Shingo Prize model.
- Verbal feedback directly from an experienced Shingo Prize examiner during the site visit and at the wrap-up meeting that takes place at the end of the gap analysis visit.
- Optional follow-up training or consulting support is also available.

Investment: \$3,500 for the site visit (1 day) plus travel expenses. Most site visits can be completed in one day. Additional days if needed are charged at the reduced rate of \$2,750 per additional day.

Get Started: Congratulations on your decision to take the exciting next step in your journey to enterprise Transformation and GBMP looks forward to being a part of this journey with you. Call or email us today to get started. We look forward to hearing from you.



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