

# PEOPLE & AI AGENDA

THE FUTURE OF CONTINUOUS IMPROVEMENT

DAY ONE - TUESDAY September 29	BALLROOM A (2ND FLOOR)	MEETING ROOM 1-2	MEETING ROOM 3-4	MEETING ROOM 5
TRACKS	Main Stage: Digital Lean - AI as a Partner to CI	From Problems to Countermeasures	AI at The Gemba	AI & The Future of Work
7:45	DOORS OPEN			
8:20 - 8:30	Welcoming Remarks			
8:30 - 9:30	<b>Conference Kickoff Keynote:</b> Lean Intelligence: How People and AI Will Redesign Continuous Improvement Nada Sanders, Global Business Futurist			
9:30 - 10:15	EXTENDED COFFEE BREAK: Lots of time to visit the Community of Lean Lounge and Resource's Row			
10:15 - 11:00	<b>Boston Dynamics</b> Digital Transformations and Physical AI (Plus Meet Spot!)	<b>GBMP Working Session #1:</b> Problem-Solving with CEDAC	<b>James Group International</b> Making it Practical to Use AI to Improve Workflows	<b>Fastenal</b> AI Takes Real Work: Why Lean Still Matters More Than Ever
11:15 - 12:00	<b>Empire State Brands</b> The Economic Impact of Moving from Outsourcing & Consolidation to CI & Vertical Integration	<b>Magpul</b> Rolling Out a 90-Day Associate Development Plan Facility-Wide	<b>Solar Cannabis</b> Gemba Before Algorithms: Teaching a Manufacturer to Walk the Floor — and Why That Matters More in the AI Era	<b>GBMP Working Session #2:</b> AI as a Problem-Solving Co-Pilot: Advanced Prompt Engineering for Root Cause Analysis
12:00 - 1:00	Lunch & Presentation of The 4th Annual Lean Pioneer Award (Ballroom C)			
1:00 - 1:45		<b>Analog Devices</b> An AI Agent as a CI Partner to Bring Coaching to Every Team	<b>Hippo Insurance</b> AI in Practice: Enhancing Human Work in Insurance and Social Services	<b>FPW</b> Technical & Relational Systemic Problem Solving: Can AI Diagnose Dysfunction?
2:00 - 2:45	<b>KencoGroup</b> How a Lean OS can Enable a Culture where AI is Embraced	<b>KARL STORZ</b> Communicating CI Creatively - How a Company Newsletter Makes CI Accessible to All	<b>MassMutual Financial</b> NIGO Resolution Initiative to Reduce Process Friction	
2:45 - 3:15	TIME FOR A COFFEE BREAK: Visit the Community of Lean Lounge and Resources Row			
3:15 - 4:00		<b>The Kendall Project</b> Your AI Doesn't Have a Model Problem. It Has a Standard Work Problem.	<b>Smith + Nephew</b> AI Is Not the Enemy of Lean, But Only If You're Careful	<b>Mass Tech Collaborative</b> Future Proofing Manufacturing Careers in the Age of AI
4:15 - 5:00	<b>Keynote:</b> Structured Problem-Solving Capability Still #1 for a Competitive Advantage Wiljeana Glover, Distinguished Professor in Global Healthcare Entrepreneurship, Babson College			
5:30 - 8:00	<b>Lean After Dark at Penthouse650</b> (Separate Registration Required)			



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DAY TWO- WEDNESDAY September 30	BALLROOM AB (2ND FLOOR)	MEETING ROOM 1-2	MEETING ROOM 3-4	MEETING ROOM 5
TRACKS	Main Stage: Digital Lean - AI as a Partner to CI	Respect For People in Practice	AI for Daily Management to Align & Sustain	AI for Lean in Non Production Settings
7:45	DOORS OPEN			
8:20 - 8:30	Welcoming Remarks			
8:30 - 9:30	<b>KEYNOTE:</b> W.A.I.T. Before You Act! Using AI Prompt Engineering to Reinforce A3 Thinking Dr. Eric Dickson, President & CEO, UMASS Memorial Health			
9:30 - 10:15	EXTENDED COFFEE BREAK: Lots of time to visit the Community of Lean Lounge and Resource's Row			
10:15 - 11:00	<b>Smith + Nephew</b> Digital Twin Technology for Continuous Improvement and Lean Supply Chains	<b>TSSC</b> Application at Toyota of Emerging AI Capabilities to Enhance the Principles of CI and Respect for People	<b>GBMP Working Session #3:</b> Single Piece Flow	<b>Stirling Brandworks</b> Applying Lean Before AI in Functions That Believe They're Exempt
11:15 - 12:00		<b>GBMP Working Session #4</b> You Can't AI Your Way Out of a Culture Problem	<b>Partridge</b> Standard Work 2.0: The Human-in-the-Loop AI Strategy	<b>Beth Israel Lahey</b>
12:00 - 1:00	Lunch & Presentation of The 18th Annual Silver Toaster Award (Ballroom C)			
1:00 - 1:45	<b>Georgia Pacific</b> Beyond Tools: Elevating Lean with Principle Based Management	<b>Bixby International</b> Bottom Up: A 2-Second Lean Approach for Employee Engagement	<b>ITW</b> The Leadership Engagement Key Unleashed: Building High- Performing Teams in the AI Era	<b>UMass Memorial</b> Lean Resolution of Inconsistent Communication in Interpreter Services
2:00 - 2:45	<b>Pinnacle Peak</b> Metrics That Matter - Why Most Organizations Measure Everything and Improve Nothing	<b>CNH</b> Future-Ready Culture - Unlocking AI-Powered Continuous Improvement	<b>CDF Corp</b> Lean Beyond the Shop Floor - Sustaining Transformation Through Culture and Cross- Functional Alignment	<b>John Muir Health</b>
2:45 - 3:15	ICE CREAM SOCIAL & Last Chance to visit our poster presenters in The Community of Lean Lounge			
3:15 - 4:00	Conference Closing Activity & Remarks			

