

PEOPLE & AI AGENDA

THE FUTURE OF CONTINUOUS IMPROVEMENT

DAY ONE - TUESDAY September 29	BALLROOM A (2ND FLOOR)	MEETING ROOM 1-2	MEETING ROOM 3-4	MEETING ROOM 5
TRACKS	Main Stage: Digital Lean - AI as a Partner to CI	From Problems to Countermeasures	AI at The Gemba	AI & The Future of Work
7:45	DOORS OPEN			
8:20 - 8:30	Welcoming Remarks			
8:30 - 9:30	Conference Kickoff Keynote: Lean Intelligence: How People and AI Will Redesign Continuous Improvement Nada Sanders, Global Business Futurist			
9:30 - 10:15	EXTENDED COFFEE BREAK: Lots of time to visit the Community of Lean Lounge and Resource’s Row			
10:15 - 11:00	Boston Dynamics Digital Transformations and Physical AI (Plus Meet Spot!)	GBMP Working Session #1: Problem-Solving with CEDAC	James Group International Making it Practical to Use AI to Improve Workflows	Fastenal AI Takes Real Work: Why Lean Still Matters More Than Ever
11:15 - 12:00	Empire State Brands The Economic Impact of Moving from Outsourcing & Consolidation to CI & Vertical Integration	Magpul Rolling Out a 90-Day Associate Development Plan Facility-Wide	Solar Cannabis Gemba Before Algorithms: Teaching a Manufacturer to Walk the Floor — and Why That Matters More in the AI Era	LinkedXL How We Win: Define Your Strategy
12:00 -1:00	Lunch & Presentation of The 4th Annual Lean Pioneer Award (Ballroom C)			
1:00 - 1:45	GBMP Working Session #2: AI as a Problem-Solving Co-Pilot: Advanced Prompt Engineering for Root Cause Analysis	Analog Devices An AI Agent as a CI Partner to Bring Coaching to Every Team	Hippo Insurance AI in Practice: Enhancing Human Work in Insurance and Social Services	FPW Technical & Relational Systemic Problem Solving: Can AI Diagnose Dysfunction?
2:00 - 2:45	KencoGroup People First, AI Powered: Building the Future of Continuous Improvement	KARL STORZ Communicating CI Creatively - How a Company Newsletter Makes CI Accessible to All	MassMutual Financial NIGO Resolution Initiative to Reduce Process Friction	
2:45 - 3:15	TIME FOR A COFFEE BREAK: Visit the Community of Lean Lounge and Resources Row			
3:15 - 4:00		The Kendall Project Your AI Doesn’t Have a Model Problem. It Has a Standard Work Problem.	Smith + Nephew AI Is Not the Enemy of Lean, But Only If You’re Careful	Mass Tech Collaborative Future Proofing Manufacturing Careers in the Age of AI
4:15 - 5:00	Keynote: Structured Problem-Solving Capability Still #1 for a Competitive Advantage Wiljeana Glover, Distinguished Professor in Global Healthcare Entrepreneurship, Babson College			
5:30 - 8:00	Lean After Dark at Penthouse650 (Separate Registration Required)			



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DAY TWO- WEDNESDAY September 30	BALLROOM AB (2ND FLOOR)	MEETING ROOM 1-2	MEETING ROOM 3-4	MEETING ROOM 5
TRACKS	Main Stage: Digital Lean - AI as a Partner to CI	Respect For People in Practice	AI for Daily Management to Align & Sustain	AI for Lean in Non Production Settings
7:45	DOORS OPEN			
8:20 - 8:30	Welcoming Remarks			
8:30 - 9:30	KEYNOTE: W.A.I.T. Before You Act! Using AI Prompt Engineering to Reinforce A3 Thinking Dr. Eric Dickson, President & CEO, UMASS Memorial Health			
9:30 - 10:15	EXTENDED COFFEE BREAK: Lots of time to visit the Community of Lean Lounge and Resource's Row			
10:15 - 11:00	Smith + Nephew Digital Twin Technology for Continuous Improvement and Lean Supply Chains		GBMP Working Session #3: Single Piece Flow	Stirling Brandworks Applying Lean Before AI in Functions That Believe They're Exempt
11:15 - 12:00	TSSC Application at Toyota of Emerging AI Capabilities to Enhance the Principles of CI and Respect for People	GBMP Working Session #4 You Can't AI Your Way Out of a Culture Problem	Partridge Standard Work 2.0: The Human-in-the-Loop AI Strategy	LinkedXL How We Win: Execute Your Strategy
12:00 - 1:00	Lunch & Presentation of The 18th Annual Silver Toaster Award (Ballroom C)			
1:00 - 1:45	Georgia Pacific Beyond Tools: Elevating Lean with Principle Based Management	Bixby International Bottom Up: A 2-Second Lean Approach for Employee Engagement	ITW The Leadership Engagement Key Unleashed: Building High- Performing Teams in the AI Era	UMass Memorial Lean Resolution of Inconsistent Communication in Interpreter Services
2:00 - 2:45	Pinnacle Peak Metrics That Matter - Why Most Organizations Measure Everything and Improve Nothing	CNH Future-Ready Culture - Unlocking AI-Powered Continuous Improvement	CDF Corp Lean Beyond the Shop Floor - Sustaining Transformation Through Culture and Cross- Functional Alignment	John Muir Health From Sirens to Send-off: A Health System's Journey to Improved Patient Flow
2:45 - 3:15	ICE CREAM SOCIAL & Last Chance to visit our poster presenters in The Community of Lean Lounge			
3:15 - 4:00	Conference Closing Activity & Remarks			

