

GBMP CONSULTING GROUP BUILD CAPABILITY. IMPROVE PERFORMANCE. SUSTAIN THE GAINS.

Continuous Improvement Education,
Coaching & Facilitation

Lean | Six Sigma | Leadership | Operational
Excellence

*Practical learning. Real-world application.
Lasting results.*



Since 1994, GBMP has helped organizations develop the people, skills, systems, and culture needed to make Continuous Improvement part of everyday work.

Manufacturing | Healthcare | Service Organizations

EVERYBODY, EVERYDAY

HOW GBMP HELPS

Continuous Improvement That Lives Inside Your Organization

Successful Continuous Improvement takes more than knowing the tools. Organizations need people who understand why improvement matters, know how to apply the right countermeasures, and have leaders who create an environment where improvement can thrive.

That is where GBMP comes in.

Our Goal Is to Build Your Capability

We don't want you to become dependent on consultants. GBMP helps your employees learn to see waste, solve problems, improve processes, coach others, and sustain progress themselves. When our direct involvement is complete, your people have the knowledge and confidence to carry Continuous Improvement forward.

HOW WE WORK

1

Assess

your current processes, challenges, improvement history, and opportunities.

2

Align

leaders so they understand their role and create a shared direction for Continuous Improvement.

3

Learn & Develop

the knowledge and practical skills your people need for their roles.

4

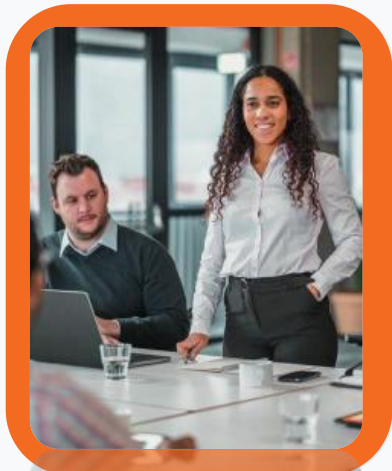
Apply

new skills beyond the classroom to real work and real problems everyday.

5

Sustain

by building the leadership practices, internal capability, systems, and ongoing support needed to keep improving.



A complimentary GBMP Operational Assessment can help identify your best opportunities, priorities, and next steps.

TRAINING & IMPLEMENTATION



Training Built Around Your People and Your Work

GBMP training is not one-size-fits-all. Programs can be customized around your organization's processes, goals, workforce, experience level, and schedule.

Learn by Doing

GBMP believes that people learn Continuous Improvement best by doing Continuous Improvement. Training combines instruction in Lean philosophy with hands-on application to your actual processes - Value Stream Mapping, Standardized Work, 5S, Kanban, problem solving, and mistake-proofing.

FLEXIBLE WAYS TO LEARN

ONSITE

Customized onsite training
Hands-on workplace application

LIVE VIRTUAL

Interactive virtual instructor-led workshops
Public workshops and certificate programs

SELF-PACED

Self-paced digital learning

HYBRID

Hybrid learning with coaching support
Leadership and individual coaching

PLUS

Kaizen events and project facilitation

From Individual Skills to Project Teams & Departments to Enterprise-Wide Transformation, GBMP supports individuals, teams, and entire organizations.

THE CONTINUOUS IMPROVEMENT TOOLKIT

Lean tools are not the goal. They are reliable methods that help people identify and remove the waste, frustration, delays, defects, and barriers that get in the way of doing great work.

LEAN FUNDAMENTALS & COUNTERMEASURES

- Introduction to Lean & CI
- The Seven Wastes
- 5S Workplace Organization
- 5S Management & Sustainment
- Value Stream Mapping
- Visual Management & Visual Controls
- Standardized Work
- Continuous Flow / One-Piece Flow
- Kanban & Pull Systems
- Setup Reduction / SMED
- Poka-Yoke / Mistake-Proofing
- Total Productive Maintenance
- Cellular Design

PROBLEM SOLVING & IMPROVEMENT

- Problem Solving for Lean Teams
- Advanced Problem Solving
- Root Cause Corrective Action
- A3 Thinking & Action Planning
- Improvement Kata
- Employee Idea Systems
- Kaizen Event Planning & Execution
- Train the Trainer
- Measuring Continuous Improvement

LEADERSHIP & LEAN MANAGEMENT

- Top Management Briefing
- Lean Strategy Deployment / Hoshin Kanri
- Lean Daily Management
- Leader Standard Work
- Effective Management Gemba Walks
- Developing a Lean Steering Committee
- Leading in an Enterprise Excellence Environment
- Coaching & Mentoring with A3
- Leadership & Supervisory Skills
- Change Management
- Communication & Conflict Resolution
- Respect for People



BUILD THE PROGRAM YOU NEED

GBMP can combine courses, coaching, facilitation, and implementation support to create a learning program around your needs.

SIX SIGMA & QUALITY

Six Sigma White Belt · Six Sigma Yellow Belt · Six Sigma Green Belt · Six Sigma Black Belt · Lean Six Sigma Green Belt · Gage R&R · FMEA · Graphical Data Analysis · Analysis of Variance · Design for Six Sigma · Production Part Approval Process · Root Cause Corrective Action

MORE WAYS TO BUILD CAPABILITY

Lean Learning Paths

For organizations and individuals looking for a structured curriculum, GBMP's Lean Learning Paths build knowledge progressively through four levels:



LEAN FUNDAMENTALS

Understand the essential principles and language of Lean and Continuous Improvement.



LEAN PRACTITIONER

Develop deeper knowledge and learn to apply Lean methods and countermeasures.



KAIZEN EVENT LEADER

Build the skills needed to plan, facilitate, and lead effective improvement events.



LEAN LEADER

Develop the leadership skills and systems needed to support and sustain organizational improvement.



Why Development Paths?

Learning Paths are available through live virtual instruction, self-paced learning, or a hybrid approach combining independent learning with GBMP coaching. Lean Certification provides a respected way for practitioners to validate both Lean knowledge and real-world experience as their careers progress.

Lean Certification & Shingo Model

GBMP supports the nationally recognized Lean Certification program and offers Lean Bronze Certification Review programming and exam proctoring.

As a licensed Shingo Institute affiliate, GBMP offers Shingo Model workshops that help organizations move beyond isolated tools and create cultures grounded in principles of organizational excellence.

Respect for People Road Map

Create an environment where people are engaged, developed, listened to, and empowered to improve the work.



CONSULTING, COACHING & FACILITATION

Operational Assessments & Kaizen Facilitation

Identify gaps, opportunities, and practical next steps through a review of your processes, improvement history, goals, and current challenges. Bring together cross-functional teams to address important operational challenges through focused, structured improvement events.



Implementation Support & Leadership Coaching

Apply Lean principles directly to real processes while developing your employees' ability to do the work themselves. Help executives, managers, and supervisors develop the routines, behaviors, and management systems needed to support Continuous Improvement every day.



HEALTHCARE PROCESS IMPROVEMENT

Lean isn't just for manufacturing. GBMP works with healthcare organizations to improve patient, information, and process flow while developing the problem-solving capabilities of leaders and frontline employees.

Applications include Patient and information flow, Value Stream Mapping, Standardized Work, Visual Management, A3 Thinking, Kanban, Mistake-Proofing, and Gemba Walks.

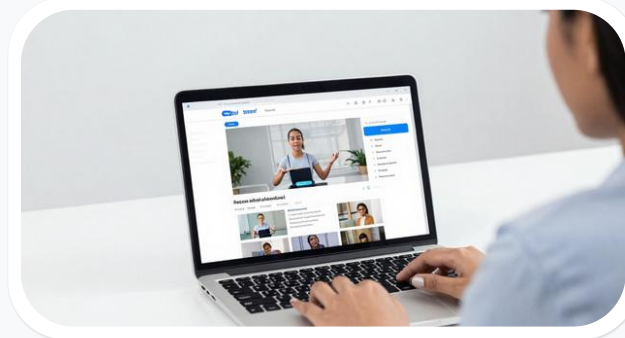
Make problems visible, remove barriers to great work, and continuously improve.

KEEP LEARNING. KEEP IMPROVING.

GBMP Membership

Membership supports individuals, teams, and organizations with ongoing access to Lean education, coaching, resources, savings, and a community of Continuous Improvement practitioners.

- Professional development opportunities
- GBMP coaching & virtual workshops
- Leanflix on-demand learning
- Savings on GBMP programs
- Shingo Model workshop savings
- Northeast Lean Conference savings
- Games, simulations, books & materials
- Networking and benchmarking opportunities



Leanflix & Training Resources

Learn on demand with GBMP's streaming library of Continuous Improvement content - Lean training videos, webinars, conference presentations, and benchmarking content.

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YOUR LEAN JOURNEY DOESN'T END WHEN WE LEAVE

Sustainable Continuous Improvement requires continued learning, fresh ideas, coaching, benchmarking, and connection with others doing the same work. GBMP provides an entire ecosystem of resources to keep the journey moving.

WHERE SHOULD YOU START?

- One workshop for your team
- Help solving a specific operational problem
- A Kaizen facilitator
- Leadership coaching
- A structured Lean curriculum
- Six Sigma training
- Support developing internal Lean leaders
- A company-wide CI strategy
- Help sustaining a struggling Lean initiative

LET'S START WITH A CONVERSATION



Schedule a Complimentary Operational Assessment

Discuss your current processes, improvement goals, challenges, and opportunities with an experienced GBMP Continuous Improvement professional.

There is no obligation. It's just a friendly conversation about where you are and where you want to go.

BUILD YOUR PEOPLE'S CAPABILITY. IMPROVE THE WORK. KEEP GETTING BETTER.

GET IN TOUCH

gbmp.org

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Greater Boston, MA & Nationwide

Training Grant Funding

Workforce development funding may be available to offset the cost of employee training. GBMP helps organizations navigate applicable workforce training grant programs and **does not charge a fee** for grant application assistance.



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