

DEVELOPS INTERNAL LEAN CULTURE SKILLS AND PRACTICES, CLARIFYING THE ROLES OF MANAGEMENT, SUPERVISION, ADMINISTRATIVE AND ENGINEERING FUNCTIONS TO SUPPORT FRONT-LINE IMPROVEMENT AND PROBLEM SOLVING.

**Overview:** Many organizations have implemented Lean tools with only limited success because they are lacking the management understanding and commitment to overcome a status quo culture. This workshop is designed to articulate and practice management's essential role in creating a work environment that favors problem solving and continuous improvement. Consisting of ten 1/2 days spread over ten consecutive weeks, Leading in a Lean Environment, addresses both the social and technical aspects of fundamental Lean concepts in terms relevant to the organization's particular work systems and business need. Each half-day session presents the know-how and know-why for a critical Lean method, and includes a one-hour direct observation and one-hour reflection to connect it to the organization's need in a practical way.

**After taking this class attendees will be able to:**

- ✓ Assess the current condition and envision the ideal condition.
- ✓ Explain the Lean Transformation Model.
- ✓ Make the business case for Lean.
- ✓ Effectively implement appropriate counter-measures.
- ✓ Employ coaching and mentoring practices.
- ✓ Use Value Stream Mapping as a management tool.

**Who should attend?** This course is designed for senior leaders who are looking to implement or add structure to their Lean Management System (LMS) to help drive a culture of “Everybody Everyday.” All students will practice in the workplace to gain a hands-on understanding of leading and inspiring front-line employees. At each session, students will assess organizational strengths and opportunities as well as their own roles to support continuous improvement.

**Time Commitment?** 40 hours

**Course Outline:**

- True North Philosophy and Shingo Foundational Principles.
- Stages of maturity in Lean Transformation model .
- The Business Case for Lean Transformation
- Lean Technical and Social Sciences
- Management Kaizen.
- The Manager’s Role in Problem Solving
- Managers’ Standard Work
- Mentoring and Coaching
- Policy Deployment
- Value Stream Mapping
- Additional topics may also be recommended depending upon
- the client's business case.



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